



Enable a Long Term Retention of Digital Assets for Your Clients

Data is the lifeblood of your customers' enterprise. If you are like most service providers you probably deliver services targeted at moving, securing, and recovering data. However, as the volume of information grows, most providers struggle to offer the ability to intelligently manage this growth. Couple that with increasing customer requirements for e-discovery and compliance and you begin to see a real opportunity emerge to offer digital archiving services to your clients. Atempo Digital Archive allows service providers to deliver a comprehensive file archiving solution, enabling users to manually or automatically transmit fixed content data into long term storage platforms. With Atempo Digital Archive, information is indexed and easy to find—for as long as it is needed.

The Right Solution for Delivering Archiving as a Service

Full Multi-Tenancy Support

Atempo Digital Archive supports multi-tenancy deployments. When installing the Atempo Digital Archive server, service providers can configure the installation to implement a unique instance of the Atempo Digital Archive server per customer. After the initial deployment, instances can be added and Atempo Digital Archive will scale as needed. Within each instance, service providers can deploy either a single or multiple database model so that each database can be dedicated to a business unit within each company.

Access Control & Privacy

Atempo Digital Archive has strong access control capabilities intelligently built into the overall architecture that makes it very well suited for multi-tenancy environments. Each database instance can only be accessed by authorized users setup during the initial policy deployment. Customers simply login to their customized instance and can manage and configure their retention policies and storage management criteria without having to worry about unauthorized users accessing their environment.

Leading the Archiving Charge

Competing in today's demanding environment means that you need have the most compelling solution on the

market. By deploying Atempo Digital Archive, you can be assured that you will be able to offer a high end service to your customers and meet SLAs thanks to a unique set of features and functionalities such as built in e-discovery features and end-user initiated archives. Additionally, Atempo Digital Archive addresses each type of archiving need; whether your customers need to set-up better storage management policies, ensure long term retention of their business critical data or comply with regulations and perform quick e-discovery of their archived assets.

Rebranding

A key element for service providers is making sure that your brand is highlighted in all solutions you provide to your customers. Atempo Digital Archive enables the rebranding of general skin components including logo, stylesheets and colors to entrust full brand control to the provider.

Billing & Invoicing

Atempo Digital Archive allows service providers to run volume data reports per customer instance. This allows providers to leverage the usage-based model that is widely accepted within the industry. Customers can also use the customized reporting functions to run specific reports tailored for a chosen environment.

The Right Archiving Solution for Your Customers

When setting up an archiving service, it is important to use a product that can offer back-end scalability and reliability including a wide range of features and functionalities for end-users. Atempo Digital Archive was built with the end-users' needs in mind.

Automatic Archive

Atempo Digital Archive has a built-in HSM functionality that enables the automatic archival of data based on selected criteria. When the file is moved to its long term storage location, a stub remains on the primary storage to enable easy retrieval and access to this data.

End-User Initiated Archive

The client interface offers 'drag and drop' capabilities integrated into the end-user desktop. This enables users to archive fixed content data by simply dragging and dropping it into the archive folder of their choice.

Full Content Indexing & Search

Atempo Digital Archive not only indexes the information based on its metadata but also provides a full content indexing and search capability. Whether you need to consult an archive file for reference or need to bring back archived data for e-discovery purposes, the integration of a full content index engine makes the retrieval of this information a breeze.

Scalability & Performance

Built on a robust and proven platform, Atempo Digital Archive offers tremendous scalability. Thousands of users can archive data on the fly and TBs of archived information can be managed for long periods of time. The flow of information is handled continuously in order to ensure optimum performance. Finally, single instance storage capability is built into the product to help save storage space.

Service Provider Requirements:

Storage:

- Disk
- Tape
- WORM
- HDS HCAP
- EMC® Centera®

Atempo Digital Archive Server:

- Microsoft® Windows®
- Mac OS®
- Linux®
- UNIX

Customer Requirements:

Operating Systems

End-User Interface:

- Microsoft® Windows®
- Mac OS®
- Java® for UNIX and Linux® Platforms

Atempo Digital Archive Agent:

- Microsoft® Windows® (with stubbing capabilities)
- Mac OS® (with stubbing capabilities)
- Linux®
- UNIX
- NAS (with stubbing capabilities)

Please refer to the Atempo Compatibility Guide for the current list of supported systems.



About Atempo

Atempo enables organizations to protect, manage, archive, and recover digital information simply and effectively, across any infrastructure, on any platform, over any period of time. Atempo provides a comprehensive portfolio of integrated software solutions, including backup and recovery of servers, continuous data protection of workstations and laptops, and long-term archiving of files and email messages. Atempo simplifies the management of data throughout its entire lifecycle by providing unprecedented visibility and control over data growth, infrastructure cost, and risk mitigation. Atempo serves thousands of customers around the world through a sales and support network of over 200 resellers and partners.

[Learn more at www.atempo.com](http://www.atempo.com)